A CASE STUDY

acuma IVM
A SAKSOFT COMPANY

Integrating Telehealth into Clinical Practices

Client

California based company providing secure video collaboration platform designed for healthcare industry.

Business Challenge

- Leverage video collaboration platform to provide remote patient consultation
- Solution that will integrate with the practice Electronic Medical Record system / Athena health portal
- Automate the appointment scheduling (including cancel, reschedule), mails to patients
- Initiate video from the Athena system

Business Solution

- Understand the appointment workflow was built between the Athena patient portal (Athena Communicator) and Athena Clinical
- Leverage Mirth Connect to fulfil use cases and tested to address each use case requirements
- Developed RESTful API's on the Telehealth platform

Business Benefits

- Ability to schedule secure online consultation appointments
- Enhanced user experience, both provider and patient could collaborate from one single application
- Providers can capture notes whilst the video session is active
- Overall a win-win solution for the entire ecosystem

Environment

Mirth Connect | Athena Communicator