



FROM 36 REPORTS A DAY TO JUST ONE COMPREHENSIVE REPORT!

Acuma helped a Client to implement data warehouse and BI solution to bag huge cost savings and operational efficiency.



CLIENT OVERVIEW

The Client is a British consumer co-operative with a diverse family of retail businesses including food retail, electrical retail, financial services, insurance services, legal services and funeral care, in more than 4500 locations. It is the largest consumer co-operative in the UK and owned by more than 4 million active members.

Client

A leading British consumer co-operative

Industry

Retail

Service Offering

Data Warehouse and Business Intelligence



Acuma implemented a data warehouse and business intelligence system that reduced the number of reports generated from 36 to 1 and saved upto £1.4M in terms of operational cost.

Business Challenge

The Client had diverse businesses from food retailing to pharmacies, travel and insurance services. As it acquired more companies, a bigger challenge of efficient data management was posed before them. Information was kept in silos and decisions were made using disparate data. This caused poor decision making and inconsistency in quality across business units. The Client wanted to resolve this issue and offer high-quality services consistently across the business units.

Business Solution

Acuma recommended a data warehouse and business intelligence system to resolve the issues. The Client handled around 1 million records with more than 100 queries daily. So Microsoft SQL Server was suggested for its scalability and performance. This provided a single, real-time view of the information to all the relevant users. The new system offered strong debugging capabilities, powerful interactive query analysis, and better Meta Data services integration. Symmetric multiprocessor support enabled applications to run in parallel, back up information while database is online and ensuring minimum downtime.

Business Benefits

- The Number of reports generated has been reduced from 36 to 1
- Cost Savings upto £1.4M in terms of report reduction, Data input and fraud detection within 12 months of implementation
- Identified 32 business opportunities within 6 months of implementing the new BI system
- Information that is checked, balanced and reliable is available on-demand
- Centralised data management and report generation