

# MIGRATE YOUR LEGACY SYSTEMS WITH ZERO DOWNTIME

A client was empowered with an integrated management system that improved efficiency, facilitated quicker decisions, and provided better insights.



## CLIENT OVERVIEW

Formed in 2008, The Client is a major provider of housing, regeneration, care and support and commercial services across Wiltshire, Oxfordshire and Gloucestershire. Their core business is building, managing and maintaining homes as well as supporting strong and stable communities. The Client develops a range of new homes – for rent, shared ownership, and sale – and provides housing management, care and support, and commercial property services.

### Client

A major provider of housing & regeneration

### Industry

Nonprofit

### Service Offering

SAP Business Objects and EAI



Acuma migrated and integrated the legacy systems and the existing reports to the new Housing Management system for better analytics and report generation.

## Business Challenge

The Client recently deployed a Housing Management system which is the data source for their SAP Business Objects reports. As the Client was bringing together two Housing associations with a number of legacy systems, they required:

- The legacy systems to be migrated and the existing reports to be brought to the new Housing Management system
- Analysis of existing reports.
- A standard report template
- Existing reports to be re-engineered and migrated to the new system
- New and customised report generation

## Business Solution

Acuma, a leading SAP Gold Partner, assisted the Client to migrate the systems into one and helped to analyse, migrate and build reports. Acuma worked closely with the Client team to:

- Review and prioritise reports
- Organise and attend requirement gathering meetings with key users
- Agree a standard report template which was then used for all migrated reports
- Implement security changes and ensured user based access to reports
- Complete development, testing, report migration with Zero down time
- Communicate availability and structure of the new reports to the Client's user base
- Implement a changed scheduling approach which delivers reports directly to the Client intranet site to increase report

## Business Benefits

- An integrated, faster and more efficient platform eliminating the downsides of legacy applications
- A standard template providing better insights and quicker access to data and reports
- 30% improvement in ROI