

## Enterprise XIR3: Administering Servers

This three-day instructor-led course explains and demonstrates what each server component in BusinessObjects Enterprise does and how it is configured. You will install and configure each component and learn how information flows from server to server for system processes such as logging on to the system, scheduling reports and viewing reports. You will learn to use the Central Management Console (CMC) and the Central Configuration Manager (CCM) to manage and configure the servers and will also practice troubleshooting system problems when they arise.

The business benefit of this course is that it provides a foundation for System Architects/Administrators who are responsible for setting up and maintaining a BusinessObjects Enterprise platform.

### On completion, delegates will be able to:

Install and effectively manage a BusinessObjects XIR3 server implementation

### Who should attend?

The target audience for this course is System Architects/Administrators who are responsible for setting up and maintaining a BusinessObjects Enterprise platform.

### Prerequisites

To be successful, you must have a working knowledge of:

- Tasks involved in supporting BusinessObjects Enterprise users and groups who access corporate data through InfoView
- BusinessObjects Enterprise account management
- BusinessObjects Enterprise content management
- BusinessObjects Enterprise security concepts
- BusinessObjects Enterprise InfoView
- NT enterprise security concepts (global & local groups and directory structure)

### Course Duration

3 days

### Related or follow-on courses

None

### Practical work

Practical sessions will reinforce many of the topics covered and are used extensively throughout this course. These allow delegates to have direct hands-on practice using BusinessObjects server components to build confidence in the techniques required to effectively install and manage an enterprise solution.

### Course Contents

#### BusinessObjects Enterprise Architecture

- Understanding Business Intelligence
- Understanding the BusinessObjects Enterprise architecture
- Information process flows in Business Objects Enterprise

#### Preparation and Installation of Business Objects Enterprise

- Preparing and installing Business Objects Enterprise

#### Performing Common Server Management Tasks

- Describing server management tools
- Using the Central Configuration Manager (CCM) to manage servers
- Using the CMC to manage servers

#### Managing the Web Application Services

- The web application services
- Configuring the Java Web Application Server and the Java Web Component Adapter
- Configuring the .NET Web Application Server and the .NET Web Component Adapter
- Configuring the web application services to communicate across a firewall
- Configuring the Desktop Intelligence Report server
- Configuring the Desktop Intelligence Cache server
- Publishing Desktop Intelligence documents
- Using 3-tier Desktop Intelligence mode

## Course Contents (cont.)

### Managing the Central Management Server and the Repository

- The role of the Central Management Server (CMS)
- Migration and backup of CMS system data
- Clustering Central Management Servers
- Managing auditing

### Managing the File Repository Servers

- The role of the File Repository Servers
- Configuring the File Repository Servers

### Managing the Crystal Reports Servers

- The roles of the Crystal Reports servers
- Configuring the Crystal Reports Servers
- How to set and run a schedule for a report

### Working with List of Values (LOV) Objects

- The role of the LOV Job Server and LOV objects
- Configuring the LOV Job Server
- How LOV objects are processed

### Managing the Web Intelligence Servers

- The role of the Web Intelligence servers

### Managing the Desktop Intelligence Servers

- Responsibilities of the Desktop Intelligence servers

### Managing the Destination Job Server

- The role of the Destination Job Server
- Configuring the Destination Job Server
- Setting a schedule to send an object or instance to a destination

### Managing the Program Job Server

- The role of the Program Job Server
- Configuring the Program Job Server
- How scheduled programs are processed

### Managing the Event Server

- Understanding events in the Business Objects Enterprise
- Responsibilities of the Event Server
- Configuring the Event Server

### Managing Server Groups

- Understanding server groups
- Creating server groups

### Troubleshooting Business Objects Enterprise

- Troubleshooting BusinessObjects Enterprise

## Acuma Education

All Acuma courses are delivered by trainers who are highly experienced consultant practitioners. This rich project experience coupled with professional training skills helps delegates to focus on how the course contents can be put into practice in their workplace.

Acuma delivers courses from dedicated training facilities in Manchester, Birmingham and London, but also deliver training offsite using suites of laptops, with the option to customise courses to use your own business data and tailored to your exact training needs. The most appropriate training format depends upon your training objectives, number of learners, timescales, budgets and delivery logistics. Whatever your needs, Acuma will find the approach most suited to them.

Acuma Education's seal of quality is demonstrated through consistent achievement of the prestigious "Gold Standard" from the IITT (Institute of IT Trainers).



Acuma is an Information Management (IM) Specialist. Acuma is part of the Saksoft group and provides solutions, which are unique, flexible and cost-effective service blending local high value consultancy and global high quality project delivery. Acuma delivers business improvements by drawing together strategy, technology and methods of Information Management into a single philosophy called the Information Value Model (IVM).