

## Enterprise FastTrack XIR2

This course explains how to perform the tasks in the Central Management Console (CMC). These tasks involve supporting BusinessObjects Enterprise users and groups so they can access corporate data through BusinessObjects Enterprise's web portal. This corporate data can take the form of Crystal Reports, WebIntelligence or Desktop Intelligence documents, OLAP Intelligence reports, program objects, object packages, and popular 3rd party objects such as Microsoft Word and Excel files, among others. In addition you will be taught how to configure and manage the servers in a BusinessObjects Enterprise deployment.

The business benefit of this course is that it provides a foundation for System Architects/Administrators to effectively manage both users and content on the BusinessObjects Enterprise platform and who are responsible for setting up and maintaining a BusinessObjects Enterprise platform. Learners will benefit from more in-depth exposure to the mechanics of a BusinessObjects Enterprise system and a careful review of the factors that can impact system performance. The course is structured to help System Architects/Administrators fine tune their deployment and get the most out of their system.

### On completion, delegates will be able to:

Effectively manage their implementation of BusinessObjects, making extensive use of the Central Management Console.

### Who should attend?

The target audience for this course is System Architects/Administrators who are new to BusinessObjects Enterprise and will be responsible for maintaining BusinessObjects Enterprise users, groups, and objects in their organisation, setting up and maintaining a BusinessObjects Enterprise platform and responsible for designing and deploying BusinessObjects Enterprise across their organisation.

### Practical work

Practical sessions will reinforce many of the topics covered and are used extensively throughout this course. These allow delegates to have direct hands-on practice with a BusinessObjects implementation.

### Course Duration

5 days

### Prerequisites

While not required for this course, experience with these products or technologies will be helpful:

- Windows conventions
- Familiarity with Windows NT/2000 and NT administration (with a clear understanding of Memory, Services, Security administration)
- A technical understanding of Web / Application Server technology
- Knowledge of the concepts of Network communications and in particular TCP/IP
- NT enterprise security concepts

### Related and Follow-On Courses

- XI Administering Users and Content
- XI Administering Servers

## Course Contents

### Understanding BusinessObjects Enterprise

- What is BusinessObjects Enterprise?
- Working in InfoView
- Working in the CMC

### BusinessObjects Enterprise Architecture

- Understanding the Business Objects Enterprise architecture

### BusinessObjects Enterprise Security

- Creating users, groups, and folders
- Categories
- Guidelines for planning security
- Profiles
- The BusinessObjects Enterprise security Model

### Planning Your Content

- Creating a content plan

### Publishing and Configuring Content

- Publishing objects

### Scheduling

- Scheduling objects
- Scheduling on events
- Scheduling with business calendars
- Managing instances

### BusinessObjects Enterprise Architecture

- Understanding Business Intelligence
- Understanding the BusinessObjects Enterprise architecture
- Information process flows in Business Objects Enterprise

### Preparation and Installation of Business Objects Enterprise

- Preparing and Installing Business Objects Enterprise

### Managing the Desktop Intelligence Servers

- Responsibilities of the Desktop Intelligence servers
- Configuring the Desktop Intelligence Report server
- Configuring the Desktop Intelligence Cache server
- Publishing Desktop Intelligence documents
- Using 3-tier Desktop Intelligence mode

### Working with List of Values (LOV) Objects

- The role of the LOV Job Server and LOV objects
- Configuring the LOV Job Server
- How LOV objects are processed

### Managing the WebIntelligence Servers

- The role of the WebIntelligence servers
- Configuring the WebIntelligence servers
- How report viewing requests are processed by the WebIntelligence servers
- How report scheduling requests are processed by the WebIntelligence servers

### Managing system data between environments

- Managing BusinessObjects Enterprise System Data

### Designing a System Management Plan

- Designing a content management plan
- Designing a system auditing plan
- Designing an instance management plan

### Designing a System Architecture

- Designing a scalable system
- Sizing a BusinessObjects Enterprise deployment
- Designing a reliable system
- Designing an architecture plan

### Deploying a System

- Installing and configuring BusinessObjects Enterprise
- Troubleshooting BusinessObjects Enterprise

### Managing the Web Application Services

- The web application services
- Configuring the Java Web Application Server and the Java Web Component Adapter
- Configuring the .NET Web Application Server and the .NET Web Component Adapter
- Configuring the web application services to communicate across a firewall

### Managing the Program Job Server

- The role of the Program Job Server
- Configuring the Program Job Server
- How scheduled programs are processed

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## Course Contents (Cont).

### Managing the Destination Job Server

- The role of the Destination Job Server
- Configuring the Destination Job Server
- Setting a schedule to send an object or instance to a destination

### BusinessObjects Enterprise Architecture

- Understanding Business Intelligence and activities
- Understanding the BusinessObjects architecture
- Information process flows in Business Objects Enterprise

### Managing the File Repository Servers

- The role of the File Repository Servers
- Configuring the File Repository Servers

### Performing Common Server Management Tasks

- Describing server management tools
- Using the Central Configuration Manager (CCM) to manage servers
- Using the CMC to manage servers

### Managing the Central Management Server and the Repository

- The role of the Central Management Server
- Migration and backup of CMS system data
- Clustering Central Management Servers
- Managing auditing

### Managing the Event Server

- Understanding events in the Business Objects Enterprise
- Responsibilities of the Event Server
- Configuring the Event Server

### Managing Server Groups

- Understanding server groups
- Creating server groups
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### Managing the Crystal Reports Servers

- The roles of the Crystal Reports servers
- Configuring the Crystal Reports Servers
- How to set and run a schedule for a report



## Acuma Education

All Acuma courses are delivered by trainers who are highly experienced consultant practitioners. This rich project experience coupled with professional training skills helps delegates to focus on how the course contents can be put into practice in their workplace.

Acuma delivers courses from dedicated training facilities in Manchester, Birmingham and London, but also deliver training offsite using suites of laptops, with the option to customise courses to use your own business data and tailored to your exact training needs. The most appropriate training format depends upon your training objectives, number of learners, timescales, budgets and delivery logistics. Whatever your needs, Acuma will find the approach most suited to them.

Acuma Education's seal of quality is demonstrated through consistent achievement of the prestigious "Gold Standard" from the IITT (Institute of IT Trainers).



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