

Migration to BusinessObjects XI

Business Challenge

The UK's seventh largest bank with around 5.5 million customers were running multiple v5 BusinessObjects installations on legacy NT servers. There was a significant cost associated with supporting this hardware and the NT operating systems, which combined with the lack of support for BusinessObjects v5 was driving the organisation to move urgently to a more up to date platform.

Business Solution

Acuma undertook a project to migrate and consolidate the multiple v5 repositories into a single XI R2 repository, and also migrated over 500 v5 full client reports to XI WebIntelligence. Acuma also delivered training for both end users and technical staff, which covered the full spectrum of classroom-based delivery, informal skills transfer and electronic support materials

Business Benefit

The Bank was able to reduce support costs by decommissioning the legacy NT environment, and centralise the support for BusinessObjects around the new XI R2 platform. As a result of the training delivery, the end user community is now better able to develop sophisticated, web-based interactive reports to analyse the information contained within their business applications.

Acuma is now engaged with this large bank in other areas, as a result of the confidence which the customer has gained as a result of this successful delivery.

"Acuma's consultants provided an excellent service in the delivery of the XI migration and associated training. The team were helpful and knowledgeable at all times, and were flexible enough to respond to our requirements to keep the project on track".

Acuma are a global IT company specialising in Information Management (IM). Acuma is part of the Saksoft group and provides solutions, which are unique, flexible and cost-effective service blending local high value consultancy and global high quality project delivery. Acuma delivers business improvements by drawing together strategy, technology and methods of Information Management into a single philosophy called the Information Value Model (IVM).